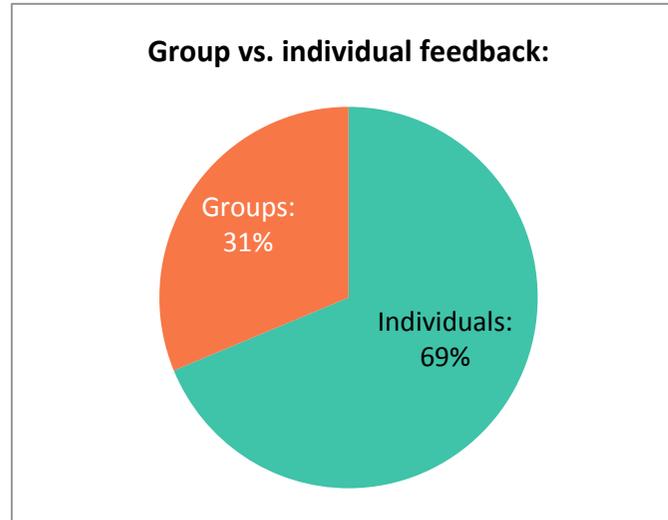


Statistics:

Number of online survey responses:	52
Number of feedback emails:	12
Total:	<u>64</u>
Number of individual feedback:	44
Number of group feedback:	20



Note: Those groups which indicated the number of staff participating in giving feedback communicated that they were between 3 and 12 people.

Origin of feedback:

Africa: DRC, Ethiopia, Kenya, Uganda

Americas: Canada, Colombia, El Salvador, USA

Asia: Bangladesh, Indonesia, Malaysia, Myanmar, Pakistan

Europe: Denmark, Finland, Germany, Italy, Netherlands, Spain, Sweden, Switzerland, UK

Middle East: Palestine, Iran, Iraq

Oceania: Australia, Papua New Guinea

Note: The consultation went beyond the above countries - many groups did not clearly communicate which regions/countries were involved in giving feedback.

Key themes emerging from the feedback:

What people liked:

1. More than 80% of online survey respondents found the language used to be easy enough for everyone to understand (47% "Yes", 35% "Mostly")
2. More than 80% of respondents found the design user-friendly and easy to navigate (44% "Yes", 37% "Mostly")
3. Almost 90% of respondents found the text boxes useful (70% "Yes", 19% "Mostly")
4. Almost 80% of respondents found the quotes useful (42% "Yes", 37% "Mostly")
5. The guidance is relevant and of high quality
6. The guidance is very comprehensive, covering many different important aspects

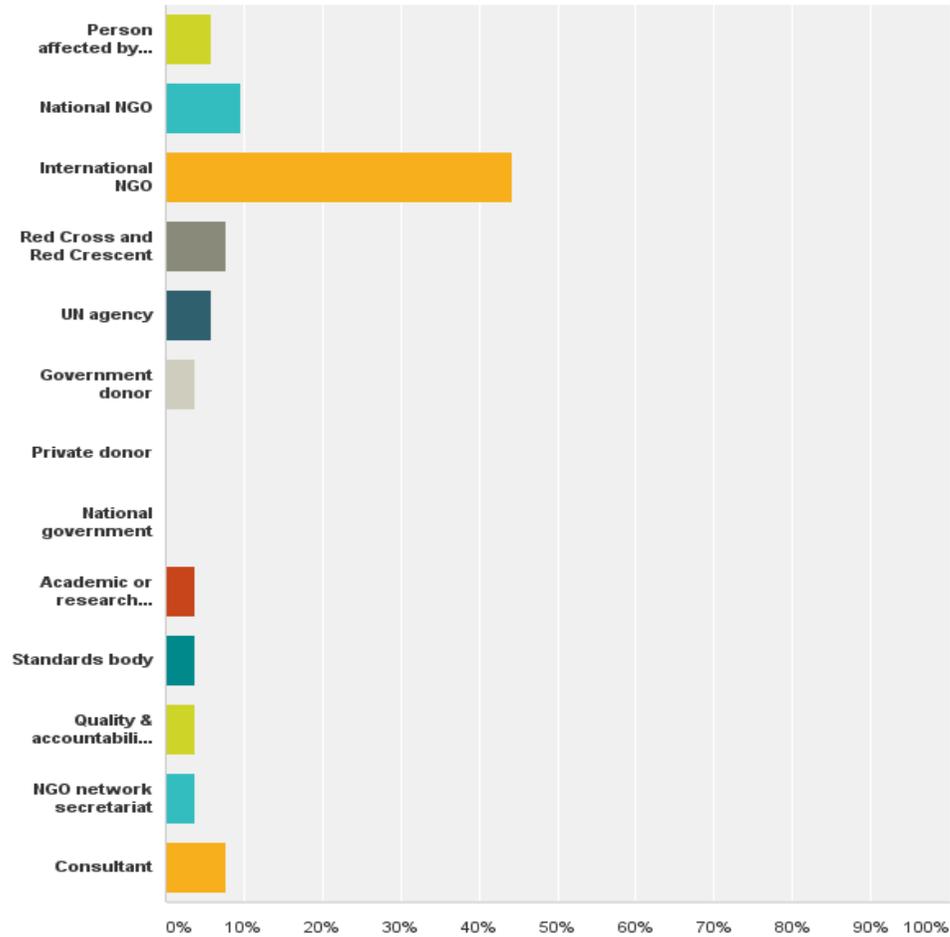
Where there's room for improvement:

1. A number of people highlighted that the Guidance Notes are too long and unpractical for use at field level
2. A number of people highlighted that there's too much jargon - the document needs to be translated into plain English
3. Regarding indicators: clarify what "degree to which" means exactly
4. It's unclear how the CHS should be implemented when working with partners
5. The mainstreaming of gender issues should be strengthened
6. It's unclear how the CHS should be implemented in a development or advocacy context

Below are further statistics from the online survey (which *exclude* email feedback - the same goes for all other figures in this document):

Q9 Please indicate the stakeholder category that best defines you or your organisation:

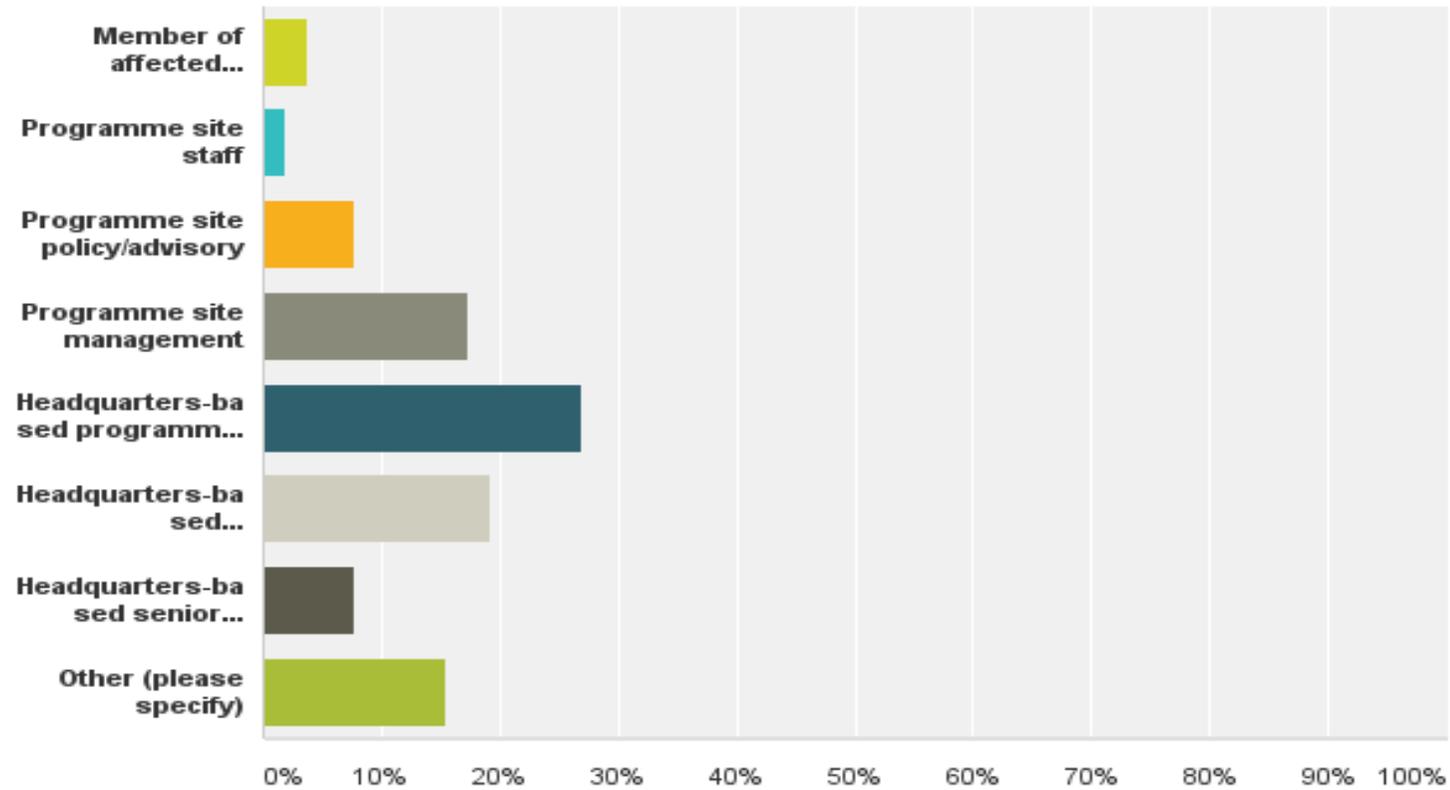
Answered: 52 Skipped: 6



Answer Choices	Responses	
Person affected by crisis	5.77%	3
National NGO	9.62%	5
International NGO	44.23%	23
Red Cross and Red Crescent	7.69%	4
UN agency	5.77%	3
Government donor	3.85%	2
Private donor	0.00%	0
National government	0.00%	0
Academic or research institute	3.85%	2
Standards body	3.85%	2
Quality & accountability initiative	3.85%	2
NGO network secretariat	3.85%	2
Consultant	7.69%	4
Total		52

Q10 Position in the organisation (in case you're an individual):

Answered: 52 Skipped: 6



Answer Choices	Responses
▼ Member of affected population	3.85% 2
▼ Programme site staff	1.92% 1
▼ Programme site policy/advisory	7.69% 4
▼ Programme site management	17.31% 9
▼ Headquarters-based programme management	26.92% 14
▼ Headquarters-based policy/advisory	19.23% 10
▼ Headquarters-based senior management	7.69% 4
▼ Other (please specify) Responses	15.38% 8
Total	52