

Commitments Comparison table between the 2014 CHS and the 2023 CHS Draft 1

Current Commitments (2014)	Updated Commitments (2023)	Summary of Main Changes
Communities and people affected by crisis...	People and communities in situations of crisis and vulnerability...	Reworded to include other situations that place people and communities at risk.
	1. Know their rights and can actively participate in actions and decisions that affect them	Former Commitment 4 is now Commitment 1. It keeps the focus on information sharing, communication and participation in line with people's and communities' priorities and preferences.
1. Receive assistance appropriate and relevant to their needs.	2. Receive timely and effective support in accordance with their needs and priorities	Former Commitments 1 and 2 combined as they cover similar elements. Maintains focus on quality and effectiveness of actions and programmes based on an understanding of the context and people's priority needs.
2. Have access to the humanitarian assistance they need at the right time.		
3. Are not negatively affected and are more prepared, resilient and less at-risk as a result of humanitarian action.	3. Are better prepared and more resilient to future crises	Commitment 3 has a more explicit focus on support for locally led actions, and long-term, positive impacts.
<i>Now divided into two to distinguish between supporting local capacities from protecting people and communities from harm.</i>	4. Receive support that does not negatively affect them and their environment	Commitment 4 has a more explicit focus on identifying and mitigating risks to people and communities, including taking action to address negative social and environmental impacts caused by the organisation.
4. Know their rights and entitlements, have access to information and participate in decisions that affect them.	Moved to become first commitment	
5. Have access to safe and responsive mechanisms to handle complaints.	5. Have access to safe, inclusive and responsive means to report misconduct and complaints	Maintains focus on complaints mechanisms but expanded to include reporting misconduct and making links to existing processes and mechanisms.
6. Receive coordinated, complementary assistance.	6. Are supported through coordinated and complementary action	Maintains focus on coordination and complementarity, but with more emphasis on working with and through local actors, initiatives and coordination processes.
7. Can expect delivery of improved assistance as organisations learn from experience and reflection.	7. Receive support that is adapted and improved based on feedback and continuous learning	Maintains focus on continuous improvement, but with stronger links to using monitoring and feedback to adjust and improve programmes and processes.
8. Receive the assistance they require from competent and well-managed staff and volunteers	8. Engage with competent, well managed and respectful staff and volunteers	Maintains focus on ensuring staff and volunteers are supported and managed effectively but adds in new elements to cover whistleblowing and the responsibility to act in cases of misconduct.
9. Can expect that the organisations assisting them are managing resources effectively, efficiently and ethically.	9. Engage with organisations that manage resources efficiently and ethically.	Maintains focus on effective management of resources but includes new elements on environment responsibilities and transparency on resource use.